

Dispute Resolution Policy

The Uniform Domain Name Dispute Resolution Policy of ICANN (<http://www.icann.org/en/help/dndr/rdrp>) applies to any dispute related to domain names registered with ICANN. Every registrant has accepted this upon applying for a domain name with a TLD falling under ICANN's jurisdiction. This Dispute Resolution Policy is additionally applicable.

Contact

If the registrant believes their domain name has been wrongly transferred or that Puiké Pixels is not fulfilling its obligations, the registrant may contact the Puiké Pixels Dispute Contact:

Support Department
Caro Van Eycklaan 3
7207GE Zutphen
Netherlands

Phone: +31 (0)575 700 501

E-mail: info@puikepixels.com

Domain lock

In the event of a dispute, the domain will be locked, meaning the domain name holder cannot edit or transfer the domain. Once the dispute is resolved, the lock will be lifted within 1 businessday.

Melding

The notification of the complaint or dispute must include at least the following:

The domain name or domain names to which the dispute relates.

- Date on which the problem was identified.
- Full name and address details (including phone number and email address) of the current registrar.
- In the case of a private individual: a copy of the identification document of the domain nameholder.
- If the domain is registered in the name of an organisation a signed copy of the Chamber of Commerce extract must be enclosed as well.

If the shareholder of this organisation is another organisation, a copy of the Chamber of Commerce extract for that organisation must also be enclosed. And if the second organisation is owned by another enterprise, this extract should be included as well, etc.

If the enterprise is owned by a private individual, this person's identification document must be enclosed.

- A detailed description of the problem.
- The proposed solution

The notification must be signed by the domain name holder and sent to the Dispute Contact of Puiké Pixels.